



Quality Policy



To provide leadership in and support for assurance of quality.

To ensure this, we will:

- Establish objectives that support achieving and maintaining excellence in our activities.
- Demonstrate commitment to all employees about these objectives to assure their understanding and support.
- Use effective performance reporting systems so that we can monitor progress towards meeting our goals and identify and resolve potential problem areas on a timely basis.
- Support procedural compliance by assuring these procedures are accurate, up-to-date, and user friendly.
- Provide resources and a working environment that are conducive to attainment of quality.
- Develop and maintain effective problem reporting processes so that observed quality problems or deficiencies can be reported quickly and easily.
- Encourage communications about all areas that affect environmental health and safety, food safety, and quality.
- Provided the necessary support training and opportunity for all employees to participate in the continuous improvement process.

In turn there is an expectation of commitment to assurance of quality from all employees. Each employee will be held accountable to:

- Support the accomplishment of work groups through the quality, timeliness and professionalism of work attitudes.
- Supply accurate and timely data as required by performance tracking and reporting.
- Apply resources in a manner that maximizes effectiveness in assuring achievement of quality.
- Maintain a work environment that will contribute to the assurance of quality.
- Adhere to established procedures, perform self-checking, and pay attention to detail in the performance of all activities.
- Notify management in a timely manner of any problems with procedural compliance, using established administrative processes.
- Report observed quality problems and deficiencies in a timely manner, using established reporting procedures.
- Make recommendations to management for improving the quality of work or products.


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